

nbn Home Broadband Critical Information Summary

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Critical Information Summary

This summary does not include any promotional offers, discounts, or price alterations that may occur on occasion.

nbn Home Broadband

Data Quota	Speed Tier	Typical Evening Download / Upload Speed	Speed Tier Max Download / Upload Speed	Minimum Monthly Charge	Cost Per GB	Total Minimum Cost (1 Month)
Unlimited	nbn25	22/8.5 Mbps	25mbps/5mbps	\$75	-	\$75
Unlimited	nbn50	48/17 Mbps	50mbps/20mbps	\$85	-	\$85
Unlimited	nbn100	95/17 Mbps	100mbps/20mbps	\$95	-	\$95
Unlimited	nbn250	240/21 Mbps	250mbps/25mbps	\$120	-	\$120
Unlimited	nbn1000	600/42 Mbps	1000mbps/50mbps	\$140	-	\$140

Typical evening speeds are based on the download and upload speed test results of existing customers between 7pm and 11pm and are subject to change. Actual download and upload speeds may be lower due to many factors including your network configuration, the location and type of content, the number of users simultaneously accessing the network, and the performance of third-party interconnection infrastructure that The Signal Co does not monitor or maintain.

We will inform FTTB, FTTN and FTTC customers of their actual download speed once connected, and you will have the option to downgrade to a lower speed plan without penalties.

nbn250 and nbn1000 are only available at FTTP and limited HFC technology locations. WIFI connected devices may have slower speeds than Ethernet connected devices.

Please visit the ACCC website for further information on plan names (Standard, Standard Plus, and Premium) and what they mean at: acc.gov.au/consumers/internet-landline-services/broadband-speeds

Service Description

nbn Home Broadband services are a stand-alone internet only product which is provided over the nbn network. This plan range does not form part of a bundle.

Minimum Term 1 month with \$0.00 activation fee.

Early Termination Charge (ETC) All Home Broadband Plans \$0.00

nbn Home Broadband plans are only available in certain nbn enabled areas.



If you require WiFi within your property, you will need an nbn compatible Ethernet WAN (eWAN) WiFi router for nbn Fibre-to-the-Premises (FTTP) (Also known as Fibre-to-the-Home (FTTH), nbn Fixed Wireless, Hybrid Fibre Coaxial (HFC), or Fibre to the Curb (FTTC), or you will need an nbn Compliant VDSL2 Modem Router for nbn Fibre-to-the-Node (FTTN), or Fibre-to-the-Building (FTTB) nbn technology types.