

nbn Business Broadband Critical Information Summary

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Critical Information Summary

This summary does not include any promotional offers, discounts, or price alterations that may occur on occasion.

nbn Business Broadband

Data Quota	Speed Tier	Typical Business Hours Download Speed	Speed Tier Max Download / Upload Speed	Minimum Monthly Charge	Cost Per GB	Total Minimum Cost (1 Month)
Unlimited	nbn Biz 50	49 Mbps	50mbps/20mbps	\$95	-	\$95
Unlimited	nbn Biz 100	98 Mbps	100mbps/40mbps	\$130	-	\$130
Unlimited	nbn Biz 250	242 Mbps	250mbps/100mbps	\$195	-	\$195
Unlimited	nbn Biz 500	490 Mbps	500mbps/200mbps	\$245	-	\$245
Unlimited	nbn Biz 1000	894 Mbps	1000mbps/400mbps	\$395	-	\$395

Typical business hours speeds are based on the download and upload speed test results of existing customers between 7am and 6pm and are subject to change. Actual download and upload speeds may be lower due to many factors including your network configuration, the location and type of content, the number of users simultaneously accessing the network, and the performance of third-party interconnection infrastructure that The Signal Co does not monitor or maintain.

We will inform FTTB, FTTN and FTTC customers of their actual download speed once connected, and you will have the option to downgrade to a lower speed plan without penalties.

nbn Biz 250, nbn Biz 500 and nbn Biz 1000 are only available at FTTP and limited HFC technology locations. WIFI connected devices may have slower speeds than Ethernet connected devices.

Please visit the ACCC website for further information on plan names (Standard, Standard Plus, and Premium) and what they mean at: acc.gov.au/consumers/internet-landline-services/broadband-speeds

Service Description

nbn Business Broadband services are a stand-alone internet only product which is provided over the nbn network. This plan range does not form part of a bundle.

Minimum Term 1 month with \$0.00 activation fee.

Early Termination Charge (ETC) All Broadband Plans \$0.00

nbn Broadband plans are only available in certain nbn enabled areas.

If you require WiFi within your property, you will need an nbn compatible Ethernet WAN (eWAN) WiFi router for nbn Fibre-to-the-Premises (FTTP) (Also known as Fibre-to-the-Home (FTTH), nbn Fixed Wireless, Hybrid Fibre Coaxial (HFC), or Fibre to the Curb (FTTC), or you will need an nbn Compliant VDSL2 Modem Router for nbn Fibre-to-the-Node (FTTN), or Fibre-to-the-Building (FTTB) nbn technology types.